

# Our Health & Safety Initiative

Orlando's is taking every precaution to ensure the health and safety of our clients, their guests, and our staff. Orlando's is adhering to all state and local mandates. We are keeping up to date with all recommended guidelines.

Orlando's continues to maintain the following policies and procedures to keep you safe:

- We maintain an "A" rating with the St. Louis County Health Department who thoroughly inspects our kitchens & facilities.
- Our culinary and management team has received the most up-to-date ServSafe® training in food and beverage safety and sanitation.
- Orlando's entire service team has been re-trained by our ServSafe® certified culinary team in latest hand washing and food and beverage safety procedures.
- A plentiful supply of gloves and masks are available for our service staff to wear during the preparation and serving of food and beverage, as well as, any guest contact.
- Orlando's staff has their temperatures checked before each shift. Any staff member that is sick or exhibiting signs of sickness is immediately sent home.
- Tables have been spaced according to recommended guidelines. Signs, stanchions, and floor guides are provided to help guests remain at a safe social distance.
- All buffets and food stations will be equipped with acrylic barriers between servers and guests. Glassware will no longer be preset on tables and silverware will be safely pre-rolled in a napkin.
- Multiple hand sanitizing stations are provided and encouraged for guest use.
- Continuous disinfecting of high touch areas will be done at routine, scheduled intervals throughout the event.
- Restrooms will be disinfected and refreshed at scheduled intervals throughout the event.
- Signage has been provided at the entrance of each event, to inform guests of all policies and procedures provided by Orlando's and their hosts, to ensure their safety and well being.

Orlando's is committed to continuously updating our policies and procedures to adapt to this ever changing social landscape.

You can trust Orlando's to provide a safe and healthy environment for you and your guests to celebrate, enjoy and create many happy memories!

**Stay Healthy! Stay Safe! Stay Positive!**